

# Patient Satisfaction And The Discharge Process: Evidence-based Best Practices (Press Ganey) By Paul Alexander Clark

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evidence-based practice, this article seeks to provide exemplars of best practices that are currently in place in four Paul J Clark, Alexander J

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and identified patient satisfaction (patient experience systems that are performed in person and at the time of discharge, satisfaction survey data is not

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Paul Alexander Clark serves as Senior Director for Research and Best Practices and Patient Satisfaction and the Discharge Process: Evidence-Based Best Practices.

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**Patient satisfaction and the discharge process:**

Paul Alexander Clark, MPA, MA, CHE, is the Senior Knowledge Manager for Press Ganey Associates. He directs a team of researchers who conduct quantitative and

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